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April 18, 2000

U.S. Department of Transportation Dockets  
Docket No. FAA – 1999-6673–27  
400 Seventh Street SW  
Room Plaza 401  
Washington DC 20590  
United States of America

**UNITED STATES DEPARTMENT OF TRANSPORT  
NOTICE OF PROPOSED RULE MAKING ON  
THE CERTIFICATION OF SCREENING COMPANIES  
(DOCKET NO. FAA – 1999-6673) NOTICE 99-21**

Qantas Airways Limited welcomes the opportunity to comment on the proposed amendment to 14 CFR parts 108, 109, 111, 129 and 191 with respect to the certification of screening companies.

Qantas welcomes the direction in which the FAA is moving and supports the introduction of the legislation as proposed in the NPRM to better regulate the standard of screening at US airports.

It is noted the proposed legislation does not address such matters as uniform screeners training course content, customer service standards for screeners and/or Key Performance Indicators for screeners and screening companies. Qantas is happy to participate with the FAA and other stakeholders to develop suitable training course content, customer service standards and KPI.

Yours sincerely,

**Geoffrey D Askew**  
Group General Manager  
Security & Investigation Services